



On Tap Hospitality

The hospitality industry's
accounting, payroll and
bookkeeping specialists

A little about us

With the hospitality industry facing ongoing change and uncertainty, coupled with new competitors entering the market, it is apparent venue owners and managers need access to professionally prepared accounting and operational management data, to assist them in the day-to-day running and future growth of their business.

Accordingly, leading hospitality accounting and advisory firms, ShineWing Australia and Zorba Financial Services, formed a joint venture, known as On Tap Hospitality, to help address this need.

On Tap Hospitality is a specialist accounting, compliance, consulting and management advisory business, dedicated to the hospitality industry.

We align ourselves with the Australian Hotels Association Victoria (AHA (Vic)) and Community Clubs Victoria (CCV) and provide a range of accounting and operational management services across Australian venues, including:

- Pubs
- Community clubs
- Sporting clubs
- Gaming venues
- Bars
- Restaurants
- Cafes

So, whether you need assistance with bookkeeping, tax, payroll, reporting, compliance, high-level planning, or other financial and operational aspects of your business, we can help streamline your work life and enhance your ability to more effectively manage and grow your business.

“We help streamline your work life and enhance your ability to more effectively manage and grow your business.”

Here to serve you

Using our extensive industry knowledge and experience, we create tailored solutions, designed to address your venue-specific challenges. Whether it is to maximise profit, optimise efficiencies, provide better transparency for stakeholders or improve your governance framework, we're here to serve you.

PUBS

We will work alongside you to help address your daily challenges:

- Rising operating costs (e.g. food, rent, utilities, staff, etc.)
- Staff management
- Work hours
- ROI visibility
- Changing customer preferences

On Tap Hospitality can help manage your accounting and financial requirements, leaving you time to focus on other crucial business activities, such as building your customer base, investing in your venue and continually improving your services.

CLUBS

We will work with you, to ensure you are:

- Retaining your existing members
- Attracting new members
- Providing high-quality facilities
- Continually improving your services
- Meeting corporate governance requirements

On Tap Hospitality can help you meet your corporate governance requirements, as well as address those 'typical' not-for-profit challenges, ensuring you are completely accountable to your members. Whilst we do that, you are free to focus on what you do best!

RESTAURANTS AND CAFES

We will work together, to address your day-to-day challenges:

- Rising operating costs (e.g. food, rent, utilities, staff, etc.)
- Window of opportunity to make a daily profit
- Increasing competition
- Customer expectations and demands
- Attracting new customers

On Tap Hospitality collaborates with you to assist in maximising your profit, optimising efficiencies, reducing costs and wastage, as well as advise on best practice. For you, this means more time spent on the business, rather than in the business!

Explore the menu

Put simply, your success depends on your ability to deliver exceptional service, food, beverage and function facilities to your clients, not finance and administration!

For that reason, we provide access to professionally prepared critical information about your business, relieving you from the constant pressure of paperwork, freeing you up to focus on managing your business and serving your clients.

We provide a range of accounting and operational management services, including:

- Bookkeeping and Accounting
- Business Planning
- Business Consulting
- Payroll and Supplier Management
- Statutory Lodgements

BOOKKEEPING & ACCOUNTING

We provide a full suite of bookkeeping services, to ensure you are free to focus on what you do best. Our bookkeeping services range from bank reconciliations, right through to accounts payable and general ledger (profit & loss and balance sheet) maintenance.

Furthermore, our management accounting services are designed to ensure you have complete visibility of your day-to-day operations at your fingertips. Our services include accurate, reconciled and tailored weekly and monthly reporting packs, which comprise the venue's KPIs and/or financial statements, including commentary on venue-specific issues, as well as assistance with audit and end of year reporting requirements.

BUSINESS PLANNING

If your business is operating without a revenue and profit and loss budget, then you are missing out on valuable insights. More importantly, you will have no transparency or accountability, as to how your venue should perform. We will work with you to set a realistic budget, which takes into account the nature of your business and current industry challenges. As part of the budgeting process, we will help you set practical goals and provide you with a clear course of action to achieve them.

Similarly, cash flow budgeting and analysis is essential to assess what available cash flows your business is generating and what this means for servicing your finance (debt), investor, capital expenditure and other demands. Accordingly, we can prepare short and/or long-term cash flow budgeting and analysis, either based on current circumstances or future scenario-based modelling.

BUSINESS CONSULTING

Our business consulting services include, Benchmarking and Analysis, Due Diligence and Acquisition Advisory, Forensic Accounting and Risk Reviews and Gaming Advisory.

We will provide you with a full perspective of the hospitality industry, and an understanding as to where you sit comparatively, with our benchmarking and analysis service offering.

Should you be entering into a transaction to acquire a venue (or venues), our due diligence and acquisition advisory services will provide you with a clear understanding of key issues surrounding the venue, as well as a robust analysis of financial information.

Either as a preventative 'health check' of systems and controls, or alternatively a review after the fact of a particular matter, our forensic accounting and risk review services will give you the insight you need.

Finally, our extensive understanding of gaming performance and regulatory requirements will ensure you have access to leading industry advisors, with respect to regulatory and compliance matters.

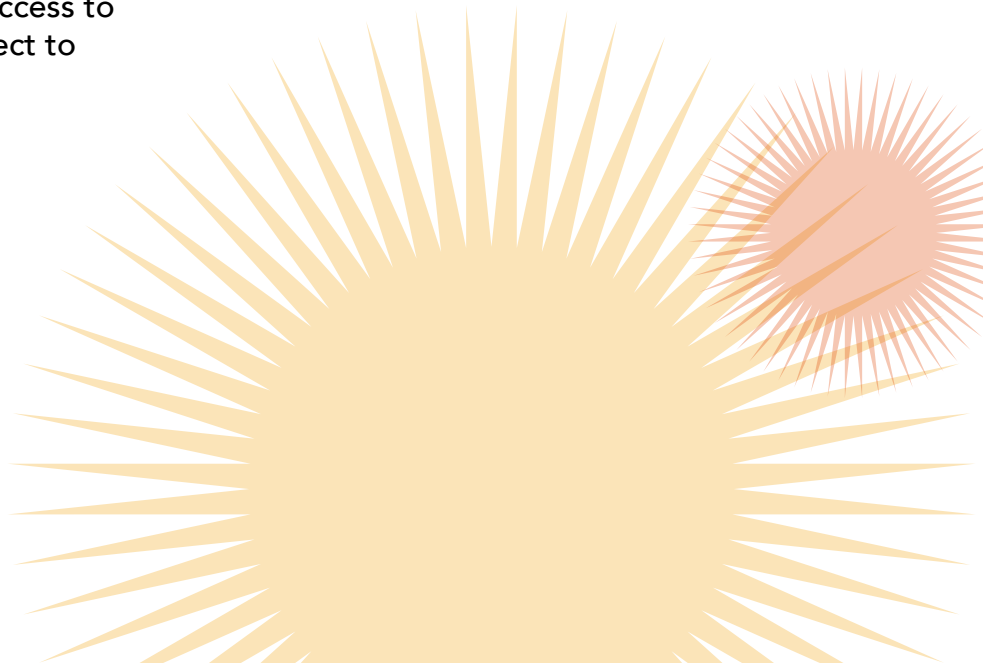
PAYROLL & SUPPLIER MANAGEMENT

Payroll legislation is constantly changing and keeping up-to-date with the latest legislation is a job within itself! To help you along the way, we provide general payroll, PAYG withholding, employee entitlements and payroll tax services.

What's more, having an accurate record of outstanding creditor obligations is crucial to managing not only cash flow, but also relationships with your suppliers. Therefore, we provide cyclical reconciliation and maintenance of your accounts payable ledger, along with scheduling of relevant payments. Additionally, we are able to liaise with your suppliers, in order to reduce your administrative burden.


STATUTORY LODGEMENTS

Compliance with federal and state statutory responsibilities is critical to ensuring your venue is adhering to its obligations. Accordingly, we handle all relevant preparation and lodgement requirements for Business Activity Statements (BASs), Instalment Activity Statements (IASs), Payroll Tax Returns and WorkCover declarations.





Delivering real benefits



“The accessibility, continuity and convenience of critical information will simplify your day-to-day management, whilst the integrity of independently prepared documentation will mitigate any risk of inappropriate activity, providing assurance to management, owners and the board.”

We are passionate about the hospitality industry. In fact, we live it and breathe it. We understand the key challenges faced by venue owners and managers on a day-to-day basis. We also recognise what defines their success.

Access to On Tap Hospitality’s professionally prepared information about your business will relieve you from the constant pressure of paperwork. As a result, you will be free to focus on what you do best. That is, managing and growing your business.

The sheer accessibility, continuity and convenience of critical information will provide you with transparency and simplify your day-to-day management, whilst the integrity of independently prepared documentation will mitigate any risk of inappropriate activity, providing assurance to management, owners and the board.

We make it our priority to work openly and collaboratively at all times, with venue owners and managers always maintaining the reigns of control. So, whether you need us for a one-off issue or ongoing support, you can tap into our invaluable industry insights to help strategically manage the success of your business.

Get in touch

On Tap Hospitality

Where to find us

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